

Dustin Sokolik

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www.DustinSokolik.com

Experience

Senior Customer Representative *W.W. Grainger*

May 2022 - Current

Handles complicated and standard request from all customers at Grainger. Mentorship and Training of new hires. Created Supplemental content to help encourage learning.

CNA *Elite Nurses Agency*

December 2020 – May 2021

Cared for residents as a licensed CNA. Housekeeping duties.

Mechanic *Meticulous Transmission & Auto. Repair*

October 2015 – March 2020

Performed diagnostics of customer's vehicles to identify issues and do repairs. Handled customer financials.

Education

Aug 2021 - Present

Associate degree, Web-Software Development, Blackhawk Technical College

Skills

Project management

Customer Service

Web Design

Software Development

Problem-solving

Training